

Quality Policy

It is our policy to supply products and services which meet our customer's needs.

We want our customers to be satisfied that we have fully identified their requirements and make them happy to place more business with us.

To do this we have committed to following the principles of a quality management system that conforms to ISO 9001 and meeting our statutory and regulatory requirements.

We aim to ensure: -

- everyone knows how to do their job, so it is right first time, following the agreed process
- our people are capable of identifying our customer's needs and understanding how what they do affects the customer
- our suppliers understand our customer's needs through close and long-term supplier relationships
- our standards are monitored and continually improved

The Management Team regularly reviews our standards, revising the policy and setting objectives to achieve continual improvement.

Our main objectives are to continue to grow the business while we maintain cost control, develop our people, avoid errors and improve processes.

All our employees are aware of this policy and the results of reviews.

Our managers ensure their people understand the quality standards required and that they are consistently delivered.

Signed



(QHSE Director)

Date: 24.04.18

Last reviewed 31.03.23